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| **If you have concerns about a child/young person in Bristol …** |
| If a child is at immediate risk call the POLICE | **POLICE** 999 |
| To make an URGENT referral, i.e. a child is likely to suffer or is suffering significant harm, call children’s social care. | **FIRST RESPONSE** - 0117 9036444 |
| Out of Hours Referrals | **EMERGENCY DUTY TEAM** - 01454 615 165 |
| Mental Health Crisis (24 hours, 7 days a week) | **Bristol Mental Health -** 0300 555 0334 |
| To make a NON-URGENT referral, contact FIRST RESPONSE using the online form  | **FIRST RESPONSE Online form**<https://www.bristol.gov.uk/social-care-health/make-a-referral-to-first-response> |
| To raise concerns and ask for advice about radicalisation (also contact First Response). | **PREVENT DUTY -** 01278 647466 PreventSW@avonandsomerset.police.uk |
| To liaise with the specialist Safeguarding Police unit | **Lighthouse Safeguarding Unit (Avon and Somerset police)** 01278 649228LighthouseBristol@avonandsomerset.police.uk |
| For advice and guidance about whether to make a referral | **Families in Focus (Targeted Support)-**  |
| **South**0117 9037770 | **East Central**0117 3576460 | **North**0117 3521499 |
| **If you have concerns about a professional working with a child…** |
| To raise concerns and ask for guidance in relation to the conduct of someone who works with children | **[Local Authority Designated Officer - (LADO)](https://bristolsafeguarding.org/children/lado-concerns-about-professionals/)**T: 0117 9037795[KBSP LADO notification form](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fbristolsafeguarding.org%2Fmedia%2Fcjykm3dx%2F1-lado-referral-form-kbsp-nov21.doc&wdOrigin=BROWSELINK) |
| **For information, advice and guidance in relation to safeguarding policy and procedures.** |
| [**Safeguarding in Education Team**](https://www.bristolsafeguardingineducation.org/safeguarding-in-education-team/)T: 0117 9222710E: Safeguardingineducationteam@bristol.gov.uk  |
| **South Advisor**Helen Macdonaldhelen.macdonald@bristol.gov.uk07788363760 | **East Central Advisor**Jess Curtisjessica.curtis@bristol.gov.uk07788363338 | **North Advisor**Elisabeth Clarkelisabeth.clark@bristol.gov.uk07824503572 |
| Child sexual exploitation & child criminal exploitation | **Operation Topaz (Avon and Somerset Police)**[**https://www.avonandsomerset.police.uk/forms/vul**](https://www.avonandsomerset.police.uk/forms/vul) |
| **Safer Options Team - Education inclusion managers** |
| **South**Ingrid.Hooper@bristol.gov.uk | **East Central**Calum.Paton@bristol.gov.uk | **North**Ross.Moody@bristol.gov.uk |
| Report a Child Missing from Education | **Bristol City Council – Education Welfare**<https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme> |
| Children affected by Forced Marriage | **Forced Marriage Unit**T: (0) 20 7008 0151E: fmu@fco.gov.uk |
| Online Safety Advice  | **Professional Online Safeguarding Helpline**T: 0344 381 4772E: helpline@saferinternet.org.uk |
| Reporting online abuse and grooming  | **Child Exploitation and Online Protection command**<https://www.ceop.police.uk/ceop-reporting/> |
| FGM advice | **NSPCC FGM Helpline**T: 0800 028 3550E: fgmhelp@nspcc.org.uk |
| Domestic Abuse support (Bristol) | **Directorate of local and national services**[**https://www.bristol.gov.uk/crime-emergencies/abuse-violence**](https://www.bristol.gov.uk/crime-emergencies/abuse-violence) |
| Young Carers – advice and support.  | **Carers Support Centre** T: 0117 958 9980W:<https://www.carerssupportcentre.org.uk/young-carers/contact-young-carers/> |
| Whistleblowing professional policy | **NSPCC Whistleblowing hotline** T: 0800 028 0285E: help@nspcc.org.uk |
| [**Child and Adolescent Mental health**](https://www.awp.nhs.uk/camhs/camhs-services) **(CAMHS)** |
| **Primary Mental Health Specialists (advice) Child and Adolescent Mental Health**  |
| **South**0117 3408121 | **East Central**0117 3408600 | **North**0117 3546800 |
| **Avon and Wiltshire Mental Health Partnership NHS Trust 24/7 crisis line:** 0800 953 1919 |
| Advice around harmful sexualised behaviour. | **Be Safe**0117 3408700W: <https://www.awp.nhs.uk/camhs/camhs-services/HSB-services/be-safe> |
| **Brook Traffic Light Tool**[CPD: Brook Sexual Behaviours Traffic Light Tool (RSE) Course](https://www.brook.org.uk/training/wider-professional-training/sexual-behaviours-traffic-light-tool/) |